PROAVIA member use case

REDUCE MISHANDLED BAGS AT A MAJOR AIRPORT HUB?

France·CDG – 2026

01 THE CHALLENGE

At Paris Charles de Gaulle Airport, the main hub carrier needs reliable baggage handling at scale, with transfer bags adding complexity to daily operations.

02 THE SOLUTION

Onet Airport provides baggage make-up and ramp handling services for more than 60,000 bags per day, including 50% of the main hub carrier's transfer bags.

Its approach combines operational excellence with digital solutions to improve baggage handling performance.

03 THE RESULT

Onet Airport has achieved a 30% reduction in mishandled bags, improving operational performance and the passenger experience at one of the carrier's critical touchpoints.

info@proavia.com

hdebodman@onet.fr

https://www.onet.fr/services-aeroportuaires/